

OUR mission is to control your customer's internet access.

By control, we mean:

- ensure 99.99% uptime
- Create networks with above average speeds
- reduce malware and block access too illegal websites
- Isolate clients from each other and control abuse
- Ensure your staff and customers have the best experience



Custom Services

Tour desk login integration
 Facebook Social Wi-Fi Login
 Video over Wi-Fi
 Smart Rooms
 Kiosks

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The OzSpots team offers a plug & play product with remote network monitoring, usage and user reporting, plus service and support by expert technicians. **We are local to Cairns & operate 60 hotspot networks around Far North Queensland and Australia.** We can customize any part of our hotspot control server to suit your existing and future needs and provide guests with a user friendly and professional experience.

Why you need full service guest-internet with the right hardware

- We have remote management over all our network hardware across the site so we know when there is a hardware fault and can immediately address it.
- The onsite manager and staff have to have monitoring + central management over all guest rooms to offer decent support or control to assist users.
- We control every devices access network speed so when someone is uploading say a video to youtube or file sharing with movies every other connection has fair access.

Why you need full service guest-internet with the right hardware

- Who provides support to technophobes? With the massive expectation of quality internet access, guests need the internet now and they want it fast.
- \$10 a mth streaming video services are now the norm, we expect a massive uptake in usage on all our sites over the coming years, a non-managed service will not cope with multiple users.
- With cheap or dated systems, everyone's computer can be accessed by every other user on the same wifi. An average 15 year old could have a field day with anyone else's data.
- No 'terms & conditions' entry page
- A managed guest internet solution will have many methods to authenticate and interact with a user.
- All data through the ISP internet service is the account holder's responsibility. In the case where a guest accesses illegal content you could be liable. Eventually it will be law to log data when providing public access internet.

We're good at what we do

Since inception, our systems have been continually optimised and developed to make them work faster and smarter. This ongoing commitment to quality service and systems has helped us reduce support requests and ensure ease of use for our customers.

Our customers are important

From the outset we've always ensured that your guests, the end user are our priority. We provide comprehensive support and account management to all our sites and wherever possible, we've designed our systems to operate with little or no interaction from the management, allowing you to spend more time looking after your valuable guests.

We're flexible

We understand that every site is different, so flexibility is built into every part of our business. This means that we can tailor our solution around your requirements, in a manner that gets you the best results. We are also on hand to help with any requests 24 hours a day, 365 days of the year.

Hardware

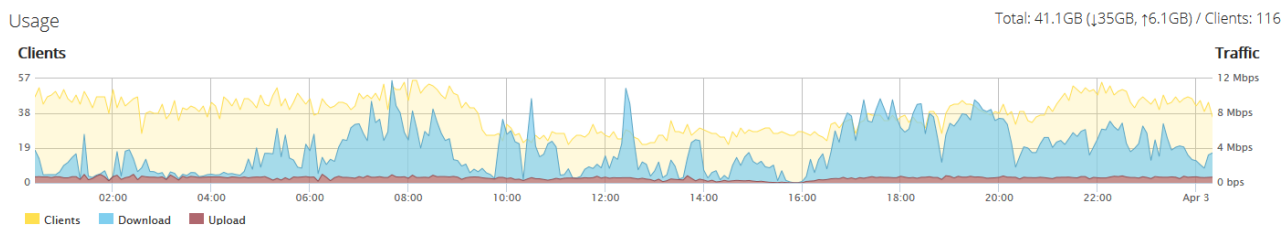
We use a modular platform made for all scenarios with our own custom firmware connecting to a cloud based authentication server. All features of the network are managed from your own web interface.



Various enclosures can be used dependent on where the most practical install method is relative to the internet and power locations.

Customer Analytics & Access Control

We control, view and monitor all aspects of each client's connection and the overall network of access points. **We also protect the network from malware and Trojan activity.**



Top Applications

Description	Group	Total Usage
YouTube	Streaming Video	9.5GB
iTunes	Streaming Audio/Video	8.3GB
Misc Web	HTTP	6GB
Misc SSL Web	SSL	4GB
Google+	Social	2.9GB
TCP	—	2.8GB
Misc Video	HTTP Video	1.6GB
Netflix	Streaming Video	1.5GB
Facebook	Social	1.2GB
UDP	—	1.1GB



Top Clients

MAC Address	OS	Download	Upload	Total
iPad CC:78:5F:E2:02:CE	iOS	4.6GB	169.3MB	4.8GB
MartinsPhone4 A8:8E:24:00:CF:9E	iOS	3GB	102.9MB	3.1GB
Sues-Mini F0:24:75:49:69:07	iOS	2.2GB	90.8MB	2.3GB
Olivias-Air 2C:F0:EE:29:88:FE	iOS	1.9GB	65.2MB	2GB
MM-iPad-2 10:1C:0C:A3:9A:6E	iOS	1.9GB	53.7MB	1.9GB



Features

Modern editable splash pages with full custom options for marketing and information, including tour desk integration, scheduling & usage reports.

Plug & Play smart outdoor rated access points & repeaters pre configured for your network. Built to keep your network running, no matter what happens.

Use Facebook WiFi to let your customers check in and use the web for free. Access demographics data—such as age and gender—from check-ins and understand peak traffic times.

Internet Content Filtering and network protection to filter the bad stuff and keep unwanted content away from public spaces.

Self Install Options Our wireless access points are preconfigured so you only need to plug into your existing broadband network. If you need to extend the signal, we configure repeaters to suit your network.

Secure Access We use the latest technologies to provide your clients with an easy to use, secure, and reliable guest wifi solution. No access to your local network is possible and wireless clients connected to the hotspot cannot connect to each other.

Contact Carl carl@OzSpots.com.au or **1300 556231** for further information.

System Partners

